



Complaints, Monitoring & Follow-up Committee (CMF)

In carrying out its duties and responsibilities, the following shall be considered within the authority of the Complaints, Monitoring & Follow-up Committee (CMF):

1. Receive complaints from citizens, residents and institutions via different channels, with regard to human rights issues, categorize and classify them, define the best way to redress them, in addition to verifying their validity prior to filing them upon perusal.
2. Refer validated complaints to competent authorities via National Institution for Human Rights (NIHR) Chairman, while thorough follow-up shall be undertaken by CMF.
3. Educate citizens and residents on complaint-filing procedures, ensuring them counseling and assistance in settling grievances with competent authorities, in tandem with Complaint Unit at NIHR General-Secretariat.
4. Constantly follow-up the state and practices of human rights in the Kingdom of Bahrain, in addition to monitoring, documenting and organizing information pertaining to human rights.



5. Drafts reports enclosing data and signs pertaining to human rights violations and submitted to NIHR Council of Commissioners for discussion and necessary decisions upon thorough perusal.
6. Prepare annual surveys for referral to NIHR Council of Commissioners with regards to cases submitted to CMF, enclosing information detailing steps undertaken to redress them.
7. Provide NIHR Council of Commissioners with feedback opinions and submit recommendations with regards to national legislations pertaining to human rights issues.
8. Pay field visits to detention centres and any other locations suspected of human rights violations, in coordination with NIHR Chairman and General-Secretariat.
9. The CMF shall undertake any other tasks assigned by NIHR Chairman or mandated NIHR Council of Commissioners.